



Happy Mother's Day

A Mother's Love

There are times when only a Mother's love
Can understand our tears,
Can soothe our disappoints
And calm all of our fears.

There are times when only a Mother's love
Can share the joy we feel
When something we've dreamed about
Quite suddenly is real.

There are times when only a Mother's faith
Can help us on life's way
And inspire in us the confidence
We need from day to day.

For a Mother's heart and a Mother's faith
And a Mother's steadfast love
Were fashioned by the Angels
And sent from God above.

To all the Mothers at BSBRA
Have a Wonderful Mothers Day!!!

PAGE'S CONTENT

William Froehlich	Page 2
Jason Hoffman	Page 3
SOP's	Page 4-6
Captains Corner	Page 5
Calendar	Page 6
Upcoming Events	Page 7-8
Posted Notes	Page 9-14
Birthday's	Page 15



William Froehlich

BSBRA CHIEF

30

Dear Members,

Once again, you must all be commended on your outstanding dedication to the communities of Bay Shore, and Brightwaters. As of this signal 19, we have about 1400 jobs under our belt where we have mutual aided 9 alarms; of which 8 of them were second and third alarms, and one being a 5th alarm. Our track record has been proven time and time again that our membership steps up to the plate when needed and goes above and beyond to ensure that these communities get the best patient care out there. THANK YOU for all that you do!

I would like to start off by addressing an issue that has come to my attention. In light of some recent events, it has been brought to the entire Line Office that there are members out there that feel they are exempt from the by-laws when it comes to talking back or ridiculing any officer. The entire Line Office has spoken, and I have reassured the Captains and other Chiefs that this is not the case. I have advised them that in the event that ANY member talks back or "disrespects" them or any member, that they are to be relieved of their duties IMMEDIATELY, and that the Chief's Office is to be notified where the member will be suspended and charges written. We as Line Officers do not step up into this position to be disrespected by anyone. We do a job that not a lot of members want to do, and we make decisions based upon the best interest of the membership and the organization. Any member that feels as though they can talk back, regardless of how "disrespectful" it is, will be dealt with in accordance to the by-laws. On a separate note, all members should be advised that there is a zero tolerance in this organization for any sort of bullying or any harassment, and any such actions will be dealt with by way of termination. In the event that there are member who feel that this is harsh, I would like to remind you that you came to us, and you signed the same paperwork and applications that I signed. It is my job as Chief of Department to uphold the by-laws, and for the sake of all the members, past and present, I intend on carrying out my duties to the best of my ability.

On a much brighter note, we have a few upcoming events that all members should know about. This month, we are going to be having our annual building clean-up (yes, they are making a comeback) on two May weekends. The first is going to be the weekend of May 19 and 20. The second will be the following week of May 26 and 27. As per the by-laws, the MANDATORY cleanings are to be done during the month of May, and before the Memorial Day Parade. All members are REQUIRED to make one of these cleanings. In the event that you cannot, please contact a Chief. In the event that you do not attend, disciplinary action can be taken, so please try your best to make the effort. Historically, these clean-up weekends have ranged from cleaning under the beds, to redoing rooms (paint etc.). As you can see by the condition in some of the areas, that may be the case. As always, we suggest that Captains coordinate with all of their crews and pick a day to come in. You can all work together, which will make things go easier and faster. Should you have any further questions, please contact one of the Chiefs who will be able to help you out.

Our Annual Memorial Day Parade will be held on Monday, May 28, 2012. All members are to report to HQ no later than 0800hrs in full ceremonial dress. Step off will be at 1000hrs, and there will be the annual Fire Department service at the Oakwood Cemetery at about 1200hrs. We will be hosting our annual Memorial Day BBQ immediately following the parade, where food and "beverages" will be served. Please feel free to bring your family and friends back for some great food and fun in the sun.

The Chiefs and BOD's have been talking sometime about putting together a town hall style meeting for the membership. For those of you that have never participated, it is a great opportunity to express your "feelings and opinions" in regards to the Department and the direction that the department is moving in. This year, we will be doing things slightly different though. For the first time, we are asking a third party person to come in and moderate the conversation, leaving the BOD's and the Line Officers out of the meeting. Our hope is that the membership would be more relaxed in this setting, and will be more apt to opening themselves up in a public forum. We are asking that all members participate in this meeting, although it is not mandatory. Our hopes are to take what is learned in the meeting, and better ourselves as well as the organization. The date for this event is TBA, but will most likely be in the beginning of June.

Just a reminder that June starts our nominations for the positions of Line Officers in 2012-2013. All members who are interested, please make sure all of your paperwork is in and that you are eligible. If there is any questions in regards to eligibility, please see a Chief and we will look into it for you. Otherwise, on behalf of the entire Line Office, I would like to again commend you all on a great job, and wish everyone a happy and safe Memorial Day weekend.

Respectfully, Bill Froehlich Chief of Department BSBRA



Jason Hoffman

2nd Assistant Chief

32

My Report

Everyone is doing an excellent job. Thank you for all your hard work. It does not go unnoticed. The past month has been filled with meetings after meetings to continue our reputation of making BSBRA the best place to volunteer.

The chiefs, probationary, and membership committee all met. A lot was discussed. A few things that we would like to share with the membership are: crews please work with your probationary members during their duty slots. Ask them what they went over in probe class, and then work with them, to see if they are comfortable with the skills they learned. The probationary committee is working extremely hard trying to get the new probationary members up to speed as quickly as possible but in order for the new probationary members to get the most out of their probationary period they need your help. The probationary committee and membership committee are looking into taking members in on even months (every other month). We are trying to work out a calendar for the next few months. We will keep everyone advised.

Trainings- there has been a lack in attendance. This has always been an issue. Last months training was a call review and was very well received by those that attended. Please try your best to attend the monthly trainings. Remember if you can not attend a training you must submit an excuse form to the chiefs office or else you will be deemed ineligible to vote or run for any position. Excuse forms must be submitted within 30 days of the last training.

May's training will be on how to contract medical control, what you need before contacting them, what to say, and what to ask for. I will also explain to you how SC medical control operates. The dates for those trainings will be Sat 5/19 at 1200 and Weds 5/23 at 1900 hrs.

EMT refreshers and original classes have been suspended in Suffolk county until further notice. This is mostly in part due to funding. SCEMS reports that they do not have a budget for EMT classes or refreshers. What this means to you... If you are expiring within the next 3 months, please meet with Jim and discuss your possibilities of CMEs or you can take a refresher in Nassau county. If you are expiring in the next 6 months to a year please get your butt into gear and show up to CMEs. I am being told that the earliest refresher and original courses will start up again won't be until 2013. For those of you interested in taking an emt class we can try and get you into a Nassau class. Please see me for any further info.

Lastly please contact the Suffolk county legislature and tell them that Raegin Kellerman is a huge asset to the county and our lives. She is the brains that runs SCEMS and due to the fiscal crisis they are threatening her job. She is by far the most vital employee that SCEMS has. There is also a Facebook petition that you can sign as well. If you have any questions please feel free to contact me.

Congratulations to the following on getting cleared as BLS- Dan Rollero, Amy Cooper, and Tyler Blase. Also let's Congratulate Chris Guszack on becoming a cleared paramedic.

Jason Hoffman 2nd Asst. chief @ BSBRA

SOP's "Social Networking"

SOCIAL NETWORKING, PRIVACY, PUBLIC DEMEANOR, INFORMATION REQUESTS, PUBLIC ENGAGEMENTS

Purpose:

Maintain the integrity of the Company and provide Members with guidelines for conducting themselves in a professional, courteous manner when dealing with individuals and organizations outside the Company. To ensure all members follow and adhere to the HIPPA laws governing health care confidentiality of information, privacy of sensitive information and the process for requesting information.

Policy:

A. Demeanor

1. Members are cautioned that speech on or off BSBRA time, made pursuant to official duties (professional duties and responsibilities) is not protected speech under the First Amendment. In accordance with established case law, negative comments on the internal operations of the Company, or specific conduct of supervisors or peers that impacts the public perception of the Company is not protected First Amendment speech and may form the basis for discipline if deemed detrimental to the Company.
2. Members shall not post, transmit or otherwise disseminate any information to which they have access as a result of their membership with BSBRA without permission from the Chief.
3. The personal conduct of each Member is the primary factor in promoting public trust, relations and respect. In the discharge of their duties, Members should be courteous, firm, patient, and exercise common sense. Members shall perform their duties in an efficient, professional, honest and businesslike manner.
4. Chiefs, Board of Directors and Officers shall lead by example and shall instruct subordinates in proper conduct and demeanor in dealing with the public.
5. Members shall avoid behavior that may result in adverse criticism of themselves and BSBRA. A Member's conduct, whether on, or off the ambulance, property, time, shall merit the confidence and respect of everyone with whom they come in contact.
6. Members shall answer Company telephones in a prompt and clear manner, stating, "Bay Shore Brightwaters Rescue Ambulance", and identifying by stating Members (surname).
7. When making outgoing calls, Members shall identify themselves by announcing their surname, and Bay Shore Brightwaters Rescue Ambulance.

B. Information Requests

1. Members shall give their full name and badge number to any person who requests such information.
2. Prompt, courteous, and considerate attention shall be given to every person making an inquiry, seeking information or patients, whether in person, by telephone, or by mail.
3. Members shall treat all BSBRA information as confidential, unless authorized by the Standard Operation Procedures, By-Laws of the Company, a Supervisor, applicable law. They shall not give interviews or publish or provide any information relating to the BSBRA unless authorized under the above circumstances.
4. A Member receiving communications directly from the public concerning the BSBRA shall immediately forward them to the Chief or the President of the Board of Directors.

C. Public Engagements

1. A Member who wishes to address any organization or group regarding BSBRA business shall submit a written notification to the Chief for approval. Such notification shall include the following:
 - a. Identity, address, telephone number, a general description of the business of the organization or group, and the size of the expected audience.
 - b. Copy of the speech, script, and other data to be used or distributed.
 - c. Date, time, and location of the meeting.
2. The Chief will review the above information in a timely manner and notify the Member of any concerns. The Member will be given the opportunity to address the concerns of the Chief. Upon approval, the Member may address the organization; however, the content of the Member's presentation shall be limited to the subjects stipulated.

D. Internet and Social Networking

1. Except in the performance of authorized duty, the use of company phones, computers or other electronic devices to access social networking sites (Facebook, MySpace, Twitter, etc.), blogs or bulletin boards, is prohibited.
2. Members shall not post, transmit, reproduce, and/or disseminate information (text, pictures, video, audio, etc.) to the internet or any other forum (public or private) that would tend to discredit or reflect unfavorably upon the BSBRA or any of the Company's employees or volunteer members.
3. Members should assume that their speech and related activity on social media sites reflects on their membership and the BSBRA. Engaging in prohibited speech as noted in this Section may provide grounds for undermining or impeaching a members testimony in any legal proceedings, reputation as a certified health care provider or as a member of the Company. In particular, Members are prohibited from the following:
 - a. Speech containing obscene or sexually explicit language, images, or acts and statements or other forms of speech that ridicule, malign, disparage, or otherwise express bias against any race, any religion, or any other protected class of individuals.
 - b. Speech involving the Member or other agencies personnel reflecting behavior that would reasonable be considered reckless or irresponsible.
 - c. Speech which could bring the BSBRA into disrepute or which impairs the mission of the BSBRA and/or the ability of Companies personnel to perform their duties.
 - d. Members who have personal web pages, memberships with social networking web sites or other types of internet postings, which can be accessed by the public, shall not identify themselves directly or indirectly as an employee, member or membership status of the BSBRA and engage in any type of speech, expression, or communication as prohibited in this Section and outlined in the HIPPA "Standards for Privacy of Individually Identifiable Health Information."
 - e. For safety and security reasons, Members are cautioned not to disclose their employment or membership status with the BSBRA and shall not post information pertaining to any other Member without the Member's permissions.
9. Members should be aware that they may be subject to civil litigation for:
 - a. Publishing or posting false information that harms the reputation of another person, group or organization (defamation).
 - b. Publishing or posting private facts and personal information about someone without their permission that has not been previously revealed to the public, is not of legitimate public concern, and would be offensive to a reasonable person.
 - c. Using someone else's name, likeness, or other personal attributes without that persons permission for an exploitative purpose.
 - d. Publishing the creative work of another, trademarks, or certain confidential business information without the permission of the owner.
10. Members should expect that any information created, transmitted, downloaded, exchanged, or discussed in a public online forum may be accessed by BSBRA at any time without prior notice or approval.

11. Any Member becoming aware of or having knowledge of a posting or of any website or web page in violation of any provision of this Section shall notify the Chief without delay by emailing 324chiefs@bsbra.org for follow-up actions.

E. Reasonable safeguards for individuals' health information:

1. Members must speak quietly when discussing a patient's condition with family members in any waiting room, apartment, residence, street or other public area;
2. By avoiding using patients' names and pedigree information in the BSBRA buildings, vehicles, public hallways, and elevators, and by posting signs to remind employees and volunteers to protect patient confidentiality;
3. By isolating or locking file cabinets or records rooms; or
4. By providing additional security, such as passwords, on computers maintaining personal information.
5. Members are advised that all Pre-hospital Care Reports and any forms, documents that contain patient information, names, addresses, pedigree information or medical conditions are to be placed into the secured "PCR Box" located at the Dispatchers Room directly after completing a call. No member shall remove any PCR or documents with patient's information out of the "PCR Box" without the approval of the Chief.
6. All Pre-hospital Care Reports and all documents containing patient information used for quality assurance, training, or issued to outside agencies for training of new EMS providers will have the patient's personal information and crew members information covered to make unreadable and unable to be identified. Stamped on the documents will be an explanation "QA/AI Purposes Only".

F. Privacy rules to be followed:

1. Disclosures of a patient's name or address are prohibited without the permission of the Chief.
2. Disclosures of a patient's date of birth is prohibited without the permission of the Chief.
3. Disclosures of information that could lead someone to identity, address or location of a call is prohibited without the permission of the Chief.
4. Disclosures of a patient's medical condition, prior medical history is prohibited without the permission of the Chief unless transferring care of a patient to a hospital or another certified EMS provider. Members should use discretion when broadcasting a hospital presentation over the radio not to disclose communicable diseases such as AIDS, HIV, etc.
5. Forwarding BSBRA or FRES text pages containing call information, emails or correspondence containing sensitive information are prohibited without the permission of the Chief.
6. Making copies or duplication of Pre-hospital Care Reports or any documents containing patient pedigree information is prohibited without the permission of the Chief.
7. Disclosures of quality assurance reports, documents, emails and correspondences are prohibited unless approved by the Chief.

G. Exceptions to the privacy rule:

1. Disclosures that are required by law
2. Disclosures related to public health
3. Disclosures for health oversight activities
4. Disclosures for specialized government functions
5. Reports to government agencies of abuse, neglect or domestic violence
6. Disclosures made to law enforcement
7. Disclosures made for judicial and administrative proceedings
8. Disclosures made to avert imminent threat to health or safety of a person or public
9. Disclosures for Worker's Compensation
10. Disclosures for organ donation or transplantation
11. Disclosures to coroners and medical examiners

Captain's Corner

Sunday

By Felix Rodriguez 3-24-54

Sunday's are going very good, we are light on the 6am - 12pm tour, usually one crew from 9am until noon. The ambulances are looking great and the building is clean. The warm weather is coming and the MVA's will increase, please keep safety in mind when your out on the road. Good job all!!!

Monday

Michelle Virga 3-24-51

Thank you everyone who's been helping me out. The overnight is my only set crews. I will now be working on Mondays and will not be around from 3p-11p on Mondays.

Tuesday

[No report submitted] Charley Flood 3-24-53

Wednesday

By Bryan Stevens 3-24-55

Hey all,
One of things I've noticed around the building is the amount of bad mouthing other members behind each others back is crazy. This is absolutely ridiculous because we are all supposed to be a family and help each other. This also brings up the idea of people not liking one another. We are all here for one reason and that is to get the ambulance out and help our community. This kind of behavior has to stop because it is absolutely tearing apart the membership. On a better note, thank you everybody who has been helping me out lately. Im not going to be around during the day so whoever cam help me out it would be greatly appreciated.

Thursday

[No report Submitted by David Kwok 3-24-56]

Friday

[No Report Submitted] By Courtney Haubrich 3-12-52

Saturday

By Noah Fisch 3-24-50

Hello Everyone!

Saturday's have been going well thanks to all of your dedicated help.

We are still in need of a driver for the overnight and full crews from 1200-2400

If you are looking to get cleared as an EMT or Driver or looking to driver train, it is a great time to come down and get precepted.

Please remember to clean up and restock after every call.

Thank you for everything you do. It doesn't go unnoticed.

BSBRA Calendar for May 2012

PCR Training

“Call review & case studies”

Wednesday, May 2nd 2012

HQ @ 1900 hours

Probie Training

“The do’d & don’ts”

Saturday, May 19th 2012

HQ @ 1200 hours

Core CME “Jim”

“3 hours Pt. Assessment”

Wednesday, May 2nd 2012

HQ @ 1900 hours

Core CME “Jim”

“Preparatory 1 hour, Airway 2 hours”

Sunday, May 20th, 2012

HQ @ 1200 hours

General Meeting

Monday, May 7th 2012

HQ @ 1900 hours

Probie Training

“The do’d & don’ts”

Wednesday, May 23rd 2012

HQ @ 1900 hours

OTHER TRAINING

To Check for future trainings please click [HERE](#)

LOSAP CREDIT COMMITTEE

To all members:

Please write your hours in the book when you are in the building for your duty tour. Remember if you don't write them, you will not get credit for those hours missing.

Be sure all of your hours are written on the correct timecard. If you write your hours on a card for an old month, you will not receive LOSAP or Eligibility credit for them in the current month. (Example: If you write 6 hours for April 1st on the March timecard, you will not get credit for those hours in April.) It is your responsibility to remember to transfer those hours onto the new timecard when it is available.

Youth Squad Pancake Breakfast

The members of our youth squad are cordially inviting
you and your family to

"OUR ANNUAL PANCAKE BREAKFAST"

Everybody is welcome.

You can purchase your tickets at the door the same morning.

Place: Bay Shore-Brightwaters Rescue Ambulance HQ

Date: June, 10th 2012

Time: 0900-1300 hours

Price: Children under 12 years old \$6.00

Adults \$8.00



Fundraising Committee 2nd Annual Comedy Night

The members of BSBRA are cordially inviting you & your friends to.

"SECOND ANNUAL COMEDY NIGHT"

with

"A Side Order of Laughs"

Saturday, June 30th @ 7 p.m.

BSBRA HQ 911 Aletta Place Bay Shore

Tickets \$40 in advance, \$45 at the door

18 to attend, 21 to drink



Please call 631-521-1608 or 631-835-4834

e-mail us: fundraising@bsbra.org for more information and to purchase tickets

Respectfully The Fundraising Committee @ BSBRA

Good & Welfare

Sick

-Diana Cairo's Mother was sick and in SSH, she is doing much better now.

A special thanks to the crew that helped Diana and her mother out. Your promptness and professionalism was greatly appreciated.

-Bonita Mulqueen (Former President of the Board) was sick this past month, but is on her way to recovery. We wish her the best of luck for a speedy recovery.

Marriages:

Congratulations goes out to Jessica Rosado (formerly known as Jessica Dufour), on her marriage. Good Luck.

Note:

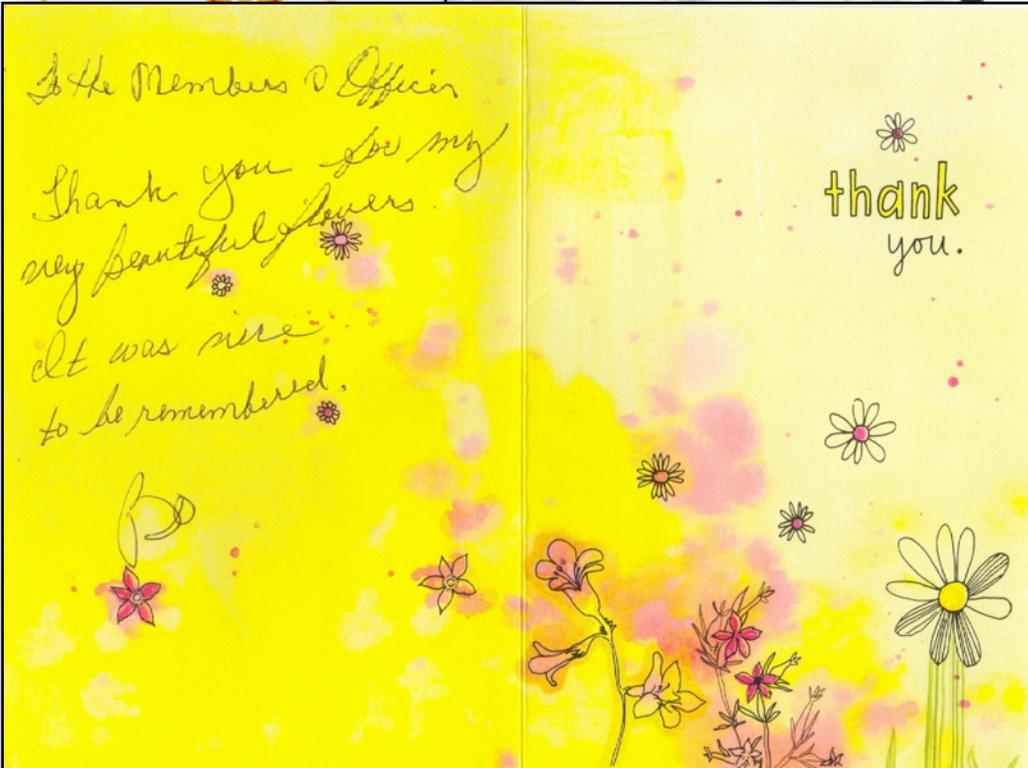
All members are reminded to update their addresses with the Chief's Office in the event that you move. On that same note, beneficiary forms must also be updated and handed to Chris Flick anytime there is a life status change (ie. Marriage, Divorce, or just change the beneficiary).



Thank You
2011

To the members of
BSBRA,
Thank you for your generous
gift when I was born.

Love
Jilly "Beans" Kusz
(spelled & JLD)



thank
you.



TO EVERYONE at
BSBRA

Did I mention how grateful I am?

Thank you Very Much

We really
appreciated the
card! Thanks
bunch-
Morgan
Patrick & Siobhan
Mayers.



Wayside Fence Co.
63 Third Avenue
Bay Shore, NY 11706
631-968-6828
Fax: 631-968-6928
www.waysidefence.com

Bill Froehlich, Chief
Bay Shore Brightwaters Ambulance
911 Aletta Place
Bay Shore, NY 11706

Dear Chief Froehlich:

We wish to extend our deepest gratitude for the response of your department to the fire on our premises in the early morning hours of February 29, 2012.

Your Team is to be commended for their quick response to our emergency. They were able to assist the fire and police departments, treat injuries and keep our personnel safe from harm.

We again wish to thank the Bay Shore Brightwaters Ambulance Team for their professionalism and courtesy.

Sincerely,



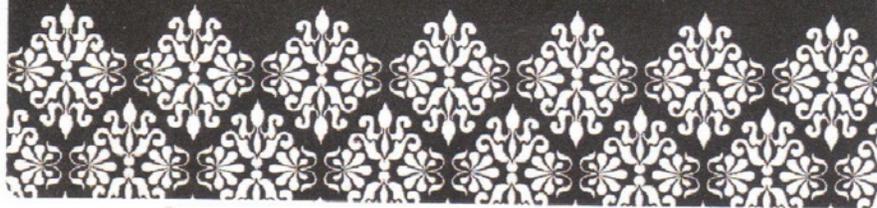
Douglas DeLorenzo
President

Peter DeLorenzo
Operations Manager

\$ 50 donation

Girl Scout Troop 3380

Making the World a Better Place!



Thank you so
much for helping us earn our Krista
First Aid Badge!
Troop 3380
Sophia D'Amico - - Plannedge -
Danielle -
Anna Sierrac -
Danielle -
Arinn Schnall Scottto
Phoebe
Theresa Knoell



OFFICE OF THE SUPERVISOR

THOMAS D. CROCI

March 30, 2012

Bay Shore-Brightwaters Ambulance
911 Aletta Place
Bay Shore, NY 11706

Ladies and Gentlemen:

Thank you for your assistance in helping make the relocation ceremony of the World Trade Center 9/11 steel beam a complete success. The ceremony was a moving and fitting tribute that paid homage to our First Responders, to those who lost or gave their lives on September 11, 2001, as well as to their families. We greatly appreciate your professionalism and commitment to our community. Your unwavering dedication and spirit continues to serve as a steadfast example to our community.

Very Respectfully,

Tom Croci
Supervisor



SUFFOLK COUNTY VOLUNTEER FIREFIGHTERS BURN CENTER FUND, INC.

April 1, 2012

Bay Shore Brightwaters Rescue Ambulance
911 Aletta Place
Bay Shore, NY 11706

Dear Fellow Firefighters/EMS Personnel:

We have received your \$200 donation in response to our 2012 Dollar-Per-Member fund drive appeal. Your generosity is greatly appreciated.

Your generous donation helps to fund training and research in burn care at the Burn Unit at Stony Brook, burn prevention education within our community, and ongoing research at the Living Skin Bank.

On behalf of the Trustees and members of the Suffolk County Volunteer Firefighters Burn Center Fund, and the doctors and staff members of the Burn Unit, I would like to thank you for your support.

No goods or services were provided in exchange for your generous financial donation. Your contribution is tax deductible to the extent allowed by law. This is your receipt; please keep it for your records.

Sincerely,
Thomas J. Cronogue

Thomas J. Cronogue
President

P.O. Box 765 ~ Smithtown, NY 11787
www.suffolkffb.com

MAY 2012



Happy Mother's Day



Birthdays

05/03/12 Jimmy Seibert

05/07/12 Jacqueline Pysock

05/11/12 Robert Dean

05/13/12 Mettew Harris

05/17/94 Amber Rodriguez

05/19/12 Schuyler Guzzo

05/20/12 Austin Eckhoff

05/22/12 Alycia Frank

05/29/12 Douglas Hefter



BAY SHORE- BRIGHTWATERS RESCUE AMBULANCE

911 Aletta Place.

Bay Shore, NY 11706

"If any officer wants to add any information in the next edition of "Signal19"

Please email us at signal19@bsbra.org

-John Martinez, editor of Signal19 @ BSBRA