

MERRY

Kwanzukkahmas
TO ONE AND ALL
FROM BSBRA



BSBRA SIGNAL 19

“and the following messages”



May You feel God's presence in the candles, that softly spread their glow at Christmas and may you experience the wonder of His abiding love, as He guides you, through each day of the coming year. May God's Blessings be with you.

Merry Christmas!

Happy Kwanzaa!

Happy hanukkah!

Happy Festivus!

1st Assistant Chief Felix Rodriguez # 31



I want to thank the membership for another successful month, calls are getting out and the bldg. is being kept clean. I would like to thank everyone who is able to sign up for these standbys, the chiefs office greatly appreciates all the help.

I want to wish everyone a Happy Holiday.

Please come down and join us for the Santa run on Dec 12th We will meet at the bldg. at 8am. Followed by the kids party and the Adult party.

Please sign in and also attend the trainings.

Thank you. Keep up the good work and as always our doors are open for any questions or concerns.

Common courtesy call to your captain of the day

We are seeing a rash of last minute call in's, no show-no calls, and members who consistently run late to their duty tours without any notifications to the Captain of the Day. We would like to remind the membership that a call just to give the Captain a heads up would be appreciated as they would be able to help cover that portion of the tour.

For the last minute call in's, it would be common courtesy to give your Captain an ample amount of time to assist in finding coverage. You might be asking yourselves, "What is an ample amount of time?" We are asking that you give a minimum of SIX (6) hours notice. Most people know (in the working world) that they will be calling in within at least that amount of time whether they be sick or just need a mental health day. We feel that the same applies for the volunteer world. We understand that things happen, however, calling in 15-20 minutes after your tour does not help us. We can't even find paid coverage in that time, let alone volunteer coverage. Please have the common courtesy to help the organization.

As far as no show-no calls, we can advise that this is totally unacceptable and it is spoken about way to often in meetings.

Members are also reminded that if you have a regular duty slot and you can't make it, you are to contact the Captain and try to fill your spot. (as per the SOP's). You are responsible for your duty slot, regardless if you are a probationary member, dispatcher, EMT or Driver.

These situations apply to all members, probationary and badge, call-in to interim. When you commit to a slot or to help out someone, please do it. You are giving your word that you will help them out.

Should you have any questions in regard's to these requests, please see a Chief.

On behalf of the Chiefs Office, Felix Rodriguez 1st Assistant Chief @ bsbra

2nd Assistant Chief Joseph Frisina # 32



Dear Members,

I hope all of you and your families had a safe and enjoyable Thanksgiving. A very big thank you to all the members who sacrificed time with their families to show up for Holiday Duty.

This past month has been extremely busy. We never seem to have one call at a time. There is usually two or three behind the first, especially during the daytime hours. With that being said, I'm asking the membership as whole to step up and assist in getting these jobs out. Please monitor Active911 and listen up. We mutual aided 18 jobs this past month. Although 24's are inevitable this number is astronomically high and unacceptable. We all must put in extra effort at getting these jobs out. The community expects a Bay Shore Ambulance when they call 911, let's provide it to them in a timely matter. The Field Training Committee has been working extremely hard this past month and is now fully operational. I am anticipating a very educational and positive precepting experience for our new EMT's/AEMT'S. The SOP regarding the clearing process was sent out to all members, although it doesn't apply to most, please review it. The board next to the vending machines is dedicated to Field Training. It contains an updated list of FTO's and Preceptors. If your name is not on this list it is for one of two reasons: You did not complete the preceptor training or you're not eligible to be a preceptor. If you have any questions please see me or any member of the Field Training Committee.

The Training board in the Youth Squad room is updated on a regular basis. Please check the board if you are looking for CME's or refresher/original courses. I will be more than happy to assist you in getting into an original class or refresher.

The CME schedule at HQ is as follows:

11/30 1900-2200 Core class 1
12/3 1900-2200 Core class 2
12/7 1800-2000 Core Class 3
12/10 1900-2200 Core Class 4

This month's mandatory training is OSHA. Although this is the last mandatory training for all members, I'm looking forward to seeing large turn outs at monthly trainings. Please make all efforts to attend. OSHA training will be held on Wednesday, December 9th @ 1600 hours and Sunday, December 13th. @ 1600 hours.

The Sexual Harassment make up training is in dispatch. If you did not attend the training, please complete the makeup training and submit it to me by December 31st. Please remember to attach an excuse form with your make up training. It is also posted on the BSBRA website.

Medical Examiner update: I have been in touch with the Investigator from the Medical Examiner's office, we are still waiting approval from the Chief Medical Examiner. Unfortunately there is no time frame on when this will be completed. Once we get approval, I will let the membership know.

Keep up the great work!

If you have any questions, please feel free to contact me.

Joseph Frisina, 2nd Assistant Chief @ BSBRA

3rd Assistant Chief April Kunz # 33



New driver training program has started.

Driver Training program is posted outside of dispatch.

If you wish to start driver training please submit a letter requesting it.

If you wish to be a **Field Training Officer** for driver training please contact me, ASAP.

The Driving Training Committee consists of

April Kunz 3rd Assistant Chief, Matt Phillips Ex-Chief, John Martinez Ex-Captain

Peter Kolopsis Ex-Board President, Beth Haubrich Board of Director

James Nelson, Ed Trivino, Tina Mercado, Russell Friedman

A list of Driver Trainers and FTO's will be posted shortly.

I know that there are a lot of changes and adjustment are being made. I'd like to thank everyone for your cooperation

The next new driver training class will be in January 10th at 5pm.

Please do not try and remove the restrictions from the IPADs by enabling the passcode. This will lock the IPAD down and cause the next user to disable the whole IPAD. If this happens please contact me.

We are entering into snow season. Please be careful driving.

Ginger Bread House decorating competition is in full swing. Please get your crews to participate.

WiFi and new couches are being worked on. If you have anything suggestions about what can be upgraded or should be fixed in the building please email me

April Kunz 3rd Assistant Chief @ BSBRA

BOD Report

The Board of Directors would like to remind the membership of the following items:

Housekeeping:

-We are a NON SMOKING facility. All smokers are asked to enjoy their cigarettes at the sidewalk. There is ABSOLUTELY no smoking at any of the doors, or on the property.

-LOSAP, please make sure we have ALL of your updated information on file. This includes change of address, phone number and MARITAL STATUS!

-It is extremely important to make sure that all members are signing in and out of the dispatch program using the finger readers. Currently, it is the only thing that is tracking your eligibility, and more importantly, your LOSAP points.

-PCR's, Please make sure you are putting run number and dates on ALL PCR's. These PCRs must be scanned into the dispatch system upon completion.

-The Board of Directors maintains an open door policy, and invite all members to contact ANY one of us with comments, complaints and or issues. If you do not feel comfortable addressing issues first hand with us, please feel free to leave an anonymous comment on our website bsbra.org.

-A heartfelt THANK YOU goes out to all our membership for their hard work and dedication this past year. As we approach this holiday season, we wish you and your family a safe, relaxing and joyous season. We hope to see you at our annual Candy Cane Run and holiday parties. Thank you for your continued dedication to our organization and community.

William Froehlich BOD @ BSBRA

Captain's Reports



MONDAY Dana Dequatro #51

Hey Everyone, I was driving down 5th ave the other day and I noticed a sign outside the Baptist church which read, " A smooth sea never made a skillful mariner." I thought this was an interesting statement, any adversity you overcome makes you a stronger person. As this statement relates to EMS Easy calls never made a good provider. I'm not saying easy calls make you a bad provider, but the more difficult calls, the ones that test your skills, sharpen your skills, make you think outside the box-those are the calls that make you a confident, not cocky, well-rounded provider. EMBRACE the challenging calls, they are a win-win situation. If you excel on a tough call, good for you. If you don't do as well as you wanted, do not become disheartened or beat yourself up about it. Mistakes aren't necessarily bad, they are learning experiences.

You will make mistakes, that is how you learn. There is a huge safety net of highly trained, experienced individuals at BSBRA that will catch you and your mistakes before they become catastrophic. So get in there, up your game. If you have a question or need help with a skill- SPEAK UP ! There is not one member of this department who would hesitate to help you.

Stay Safe

Dana Dequatro Captain #51 * ddequatro@bsbra.org



TUESDAY Kerri Paoletti #52

First and foremost,

I would like to thank the members who have been coming down to help cover on Tuesday's. There is no duty crew from 0000 - 0600. So if you are looking for a duty slot, please consider Tuesday overnight if your schedule permits. 0600 - 0800 there is only one paid BLS provider scheduled. I need a duty crew for this tour as well. 1200 - 1800 I do have a probationary member who will begin the precepting process at the end of December, after he passes his state exam. If you are a new crew chief and are looking to gain experience, you can build these duty slots and make them your own! 1800 - 0000 has a steady crew, but always love when other members come down to ride!

We have begun a new year within our department and it is off to a great start! We have a wonderful Chief's office that genuinely cares about what is best for us, the members. The Captain's are actively working together so that we can achieve the same goal of making this department the success it once was. We cannot do this without you!! I know it's frustrating when things are promised and not delivered, and I know many times there are feelings of being unappreciated. Please know that I can only speak for myself, but you are appreciated by the Line Officers more than words can say. Also, I can tell you that the Chief's and the Captain's really do appreciate your efforts. We see you. And we hear you. Keep up the great work!

Finally, I would like to wish a Merry Christmas, a Happy Hanukkah, and a Happy Kwanza, to you and your family, whatever you may celebrate this time of year! May you find joy and peace during this season, and may all your dreams come true!

Thank you for all you do always!

Kerri Paoletti Captain #53 kpaoletti@bsbra.org



WEDNEDAY Charles Chapman #53

First, I would like to take a moment to thank everyone for embracing me with your confidence, and electing me to the position of Captain. I am very humbled, and honored to be trusted to be an officer of such a great organization with outstanding members with such amazing work ethic. I am looking forward to keeping the positive progression of BSBRA going and bringing the organization into a new chapter of its existence. I would like to bring back the moral that we had in the past. As they say break down the walls and build bridges, (dodgeball, rockband/game nights)...etc. I can't wait to see what we do this year! Thank you all for your service it does not go unnoticed. Furthermore IF ANYONE NEEDS DRIVER TRAINING, EMT B OR EMT P PRECEPTING COME DOWN WEDNESDAYS!!! :) we can do it all!! IF YOU WANT TO BE A DRIVER PLEASE PLEASE PLEASE WRITE A LETTER TO 33 stating so to get the ball rolling!! You guys rock and are the future of this organization just remember that!!

Charles Chapman Captain #53 * cchapman@bsbra.org



Hey everyone, just wanna take this opportunity to thank everyone who came down on Thursdays this month to help out. Because of your support and the hard work of the duty crews assigned to Thursday's, we've enjoyed yet another month of no mutual aids, timely responses, and a high standard of patient care.

The overnight and evening continue to be well covered, but extra help will never be turned away. 6am - 6pm is covered by myself, a few awesome probies who are unfortunately not credentialed as either drivers or techs at this time, and the paid staff. One of my goals this year is to reduce the number of paid personnel on my day. I'm in the process of building a steady volunteer Thursday afternoon crew, but it will still take time. I appreciate all the people who have come down to ride during this very crucial and busy timeframe. I hope to continue to see this level of support going forward.

If anyone needs any help with anything at all, be it driver training, questions pertaining to patient care or general operations, or if you just want to talk about whatever, don't hesitate to reach out and contact me.

Alex Mullin Captain #54 * amullin@bsbra.org



FRIDAY John Messing #55

I would like to thank everyone that has helped me out on Fridays. Please everyone be mindful of things that are said during radio traffic as to the whole county is able to hear our radio traffic. Everyone please have a safe and fun holiday.

John Messing Captain #55 * amessin@bsbra.org

NEW PRECEPTOR'S LIST

BLS Preceptors

Alvarado Joseph	Garcia Anthony	Lopez Kim	Scotti Brianna
Barnes Christopher	Graziano Michael	Maiforth Holly	Stagnitta Laura
Cameron Steven	Hagemeyer Gina	Marchione Stacy	Thomas Shavaron
Crosby Scott	Hefter Douglas	Mongan Emily	Timmers Christi
Dautner Jessica	Herrington Tania	Pysock Jackie	Zenz Brittany
Dolan Mary	Klein Nora	Rollero Daniel	
Friedman Russel	Lagala Dana	Rothstein Brett	

BLS FTOs

Bignami Christopher	Fishman Steven	Hughes Laurie	Paoletti Kerri
Chapman Charles IV	Frisina Joseph	Kunz April	Phillips Matthew
Ciabattari Richard	Froehlich William	Kwok David	Presinger Timothy
Dean Robert	Gazzo Schuyler	Lutz William	Rodriguez Felix
Dequatro Dana	Guszack Christopher	Martinez John	Stevens Brian
Dufour Brian	Guszack Gerald	Messing John	Virga Michele
Fisch Noah	Hoffman Jason	Mullin Alexander	O'Conner Michelle

ALS Field Training Officer

Dackow Timothy	Easop Bryan	Lambert Michael	O'Conner Michelle
D'Angelis Holly	Evers Christopher	McAuley John	Polak Christopher
Dean Robert	Fishman Steven	Minschke Kirsten	Ritter Garry
Derrick Brian	Guszack Chris	Moccaldi Michael	Schwalbe CW
Deutch James	Hoffman Jason	Morano Frank	

PRECEPTOR REQUIREMENTS

As of December 1st, 2015 the following requirements will be implemented to be eligible to be a preceptor for the department: BLS Preceptor

1. Preceptor training class
2. Cleared BLS provider for minimum of 1 year
3. Member in good standing
4. Interest letter to 2nd Assistant Chief

BLS FTO "Field Training Officer"

1. BLS Preceptor
2. Cleared BLS provider for minimum of 1 year
3. Member in good standing
4. Interest Letter to 2nd Assistant Chief

ALS Preceptor

1. ALS Preceptor training class
2. Cleared ALS provider for minimum of 1 year
3. Member in good standing
4. Interest letter to 2nd Assistant Chief

ALS FTO "Field Training Officer"

1. ALS Preceptor
 2. Cleared ALS provider for minimum of 1 year
 3. Suffolk County ALS Preceptor
 4. Member in good standing
 5. Interest letter to 2nd Assistant Chief
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PLEASE NOTE: We will be holding preceptor classes 3 days a week, dates to be determined for the entire month on November. If you have not completed the preceptor training class and do not meet the above requirements your name will be removed from the preceptors list.

****A list of eligible preceptors and FTO's is currently being made and will be posted in the near future****

If you have any questions, please feel free to contact me.

Joe Frisina 2nd. Assistant Chief @ BSBRA

QA/QI COMMITTEE

Hello all. We hope Thanksgiving treated you and your family well. The QA/QI committee recently reviewed the PCRs from September and October of this year, and found a few recurring issues that need correction. Specific members will be spoken to on a 1 on 1 basis for remediation, but we felt it wise to share a few pointers with everyone.

- All patient's get appropriate treatment, regardless of their proximity to the hospital. This obviously goes on a case by case basis, but if you're withholding any treatment for any reason, that reason needs to be documented on your PCR.
- There is a language line in Suffolk County. If you need translation services, contact medical control, and they will connect you with the appropriate translator. A narrative of "Unable to assess patient due to language barrier" is NOT acceptable. Furthermore, if you can't determine what language the patient speaks, or the language line is unavailable, there are plenty of items in an assessment that don't require you to speak to the person.
- All RMAs require the RMA Checklist, the BSBRA Acknowledgment form AND a complete assessment. We're still working on final numbers, but out of around 50 RMAs in September and October, over half are missing one or both of the afford mentioned documents. The RMA Checklist is REQUIRED by Suffolk County and the Acknowledgment form is REQUIRED by our department. As for the assessment, this is an ongoing issue. You CANNOT just write RMA and call it a day. You MUST document a full assessment as you would with any other job.
- We're noticing tons, and we mean tons, of PCRs that fit ALS protocols, yet the call was run by a BLS provider with no mention of ALS being requested. If you're documenting that the patient is "cool, pale and diaphoretic" there needs to be some documentation about requesting ALS. We have two PCRs with that exact line written, with no ALS to be seen. Also, just so we're all on the same page, NYS defines AMS as a GCS of less than 15. AMS gets ALS, unless there is some other factor that is documented, explaining why ALS isn't needed.
- A much lesser known fact, is that if you have a symptomatic CO exposure patient, that is a HIGH RISK RMA, and medical control MUST be contacted. Also, you should be documenting not only the initial CO readings as obtained by FD, but a RAD 57 reading on the patient.
- We've noticed this new trend of writing, "None to voice" in the Chief Complaint box. While this isn't a huge issue, this is not an appropriate Chief Complaint on 99% of your patients. The Chief Complaint is the first thing that the patient or bystander tells you, or a generalization as made by you. Things like "She fell down" or "Abdominal Pain" are what we should be seeing in that box.
- Another minor thing is nasal cannulas, It is stupid we know, but NYS only allows the use of a nasal cannula if the patient cannot tolerate a NRB, so get in the habit of documenting such if you're using a nasal cannula.
- Write your complete name on PCRs. We have PCRs with people's initials on them. Trying to figure out who "PD" is by looking up EMT numbers is rather time consuming. If you want to write your first initial and complete last name, that's fine.
- Lift Assists. Lift Assists are NOT "No Patient Found" jobs. They are RMAs, and need to be documented as such. We understand that that can be a hassle, as many times the patient falls outside of the normal age range, and you're required to call medical control, but this is for your protection, as well as the departments.
- PLEASE put the run# on your PCR and ANY OTHER PERTINENT DOCUMENT. PLEASE. This helps us keep track of things, and helps keep you out of the doghouse. If we have loose EKG strips, we're not going to try to figure out what job it came from, and you're going to be marked as having incomplete documentation.
- If you're transferring care to another agency, you need to document the name and certification number of the provider that you are transferring to at the very minimum. If you're taking a care transfer, you need to document the name and #'s of the provider you're taking care from, and anything that they have done for the patient.

Missing PCR's

Run Number: (153728 Dequatro/Simone), (153729 Unknown Crew), (153792 Ortiz/Wojik)

Any questions about any of the above, feel free to contact Schuyler Gazzo @ 631-522-3887, or any of the Chiefs.

Noah Fisch: An Outstanding Member



Noah Fisch has been a member at the Bay Shore Brightwaters Rescue Ambulance since June 2002 making him a member for 13 years. Noah has previously held the position of Captain from 2004-2007, and then again from 2010-2012. He also held the position of 2nd Assistant Chief from 2012-2013.

Noah is also a Life Member at Stony Brook Ambulance, and he works at Exchange Ambulance, Setauket Fire Department, and Stony Brook Hospital.

Noah decided to get into EMS when he got into a car accident on campus and the first responder to show up was a friend from school. He says, "It really interested me, it was great seeing people my age doing such great stuff." Noah decided to join BSBRA because he says, "I was looking for a place with a higher call volume, and for a place with different things. I also knew 2 people here so I put in my application and the rest was history."

Noah's first thoughts while joining BSBRA he says he was nervous. He also says, "I didn't know anyone, so is this really for me? Will I be able to handle this busy department and all this stuff?"

Advice Noah would give to someone wanting to join BSBRA now is that it's probably one of the best organizations out there, is like a huge family and everyone is willing to help our one another especially new members." Advice he would give to someone wanting to become an EMT is "it's a great decision, you get to make a difference in someone's life. But talk to other EMT's and ask about their experiences." He also

adds, although it is not the easiest job, it's definitely worth it at the end of the day."

If Noah had the ability to change anything about the department he says he wouldn't change anything because the people in the department do a good job with teaching Youth Squad and new members. He also adds, "We are a tight family and everyone supports one another." However, things he would change about EMS in general is how EMS is so different everywhere you go whether it's in Nassau, Suffolk and even in other states.

Some of Noah's goals he wants to achieve in his future here at BSBRA is he would love to become Chief. He wants to become Chief because one of his best experiences here were being in charge of education and training and seeing how things are ran from the other side. He also says, it is nice having people look up to you and be a leader to them." Some of Noah's proudest moments here are being a member, winning National Agency Of The Year, State and County Best Organization of the U. S.

His favorite thing about going on calls is "the fact that you're helping someone you've never met and there's always something to learn." Also, going on calls with new members and being able to help them and show them." Some of Noah's most memorable calls were when there was a cardiac arrests a few weeks ago in a store. He says, "there were bystanders doing CPR until we took over and shocked the patient twice, we took the patient to South Side and we found out that he was discharged and doing well." He also adds, "there also was a time in February of 2003 when there was a House Fire and a little girl got pulled out, sadly she didn't make it but we did the best we could." Noah says, "there isn't always the best outcomes but there are some that will always stick out to you."

But at the end of the day Noah says, "never stop learning, always strive to be better then the person you were yesterday."



Samantha Jones

The youth Squad
newsletter reporter

Signal19



BSBRA December Calendar

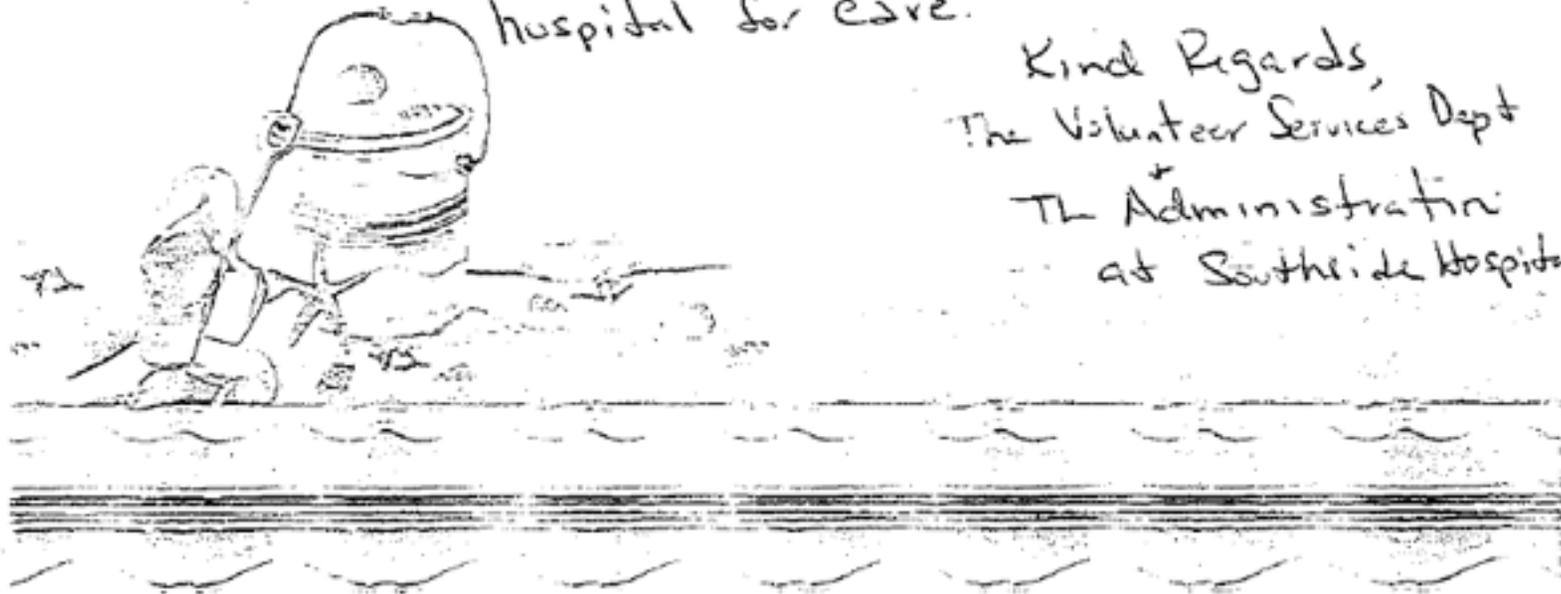
12/03/15 CME TRAINING Core Class 2 Jim Guiland	Thursday / Dec 3rd / 2015	@: HQ	@ 1900 hours
12/05/15 YOUTH SQUAD COMPETITION	Saturday / Dec. 5th / 2015	@: HQ	@ 1700 hours
12/07/15 GENERAL MEETING	Monday / Dec. 7th / 2015	@: HQ	@ 2000 hours
12/07/15 CME TRAINING Core Class 3 Jim Guiland	Monday / Dec. 7th / 2015	@: HQ	@ 1900 hours
12/09/15 OSHA TRAINING MANDATORY ALL MEMBERS	Wednesday / Dec. 9th / 2015	@: HQ	@ 1930 hours
12/10/15 CME TRAINING Core Class 4 Jim Guiland	Thursday / Dec. 10th / 2015	@: HQ	@ 1900 hours
12/12/15 CHISTMASS PARTY	Saturday / Dec. 12th / 2015	@: HQ	@ TBA
12/12/15 SANTAS RUN All members are welcome	Saturday / Dec. 12th / 2015	@: HQ	@ 0800 hours
12/13/15 OSHA TRAINING MANDATORY ALL MEMBERS	Sunday / Dec. 13th / 2015	@: HQ	@ 1600 hours
12/18/15 OFFICERS MEETING	Friday / Dec. 18th / 2015	@: HQ	@ 1930 hours
12/25/15 HOLIDAY TOUR MERRY CHRISTMAS	Friday / Dec. 25th / 2015	@: HQ	@ 0000-2400 hours

BSBRA Announcements

I would like to take this opportunity to thank you for the adorable knitted hats. We at Southside are very appreciative of your creations.

Thank you again for your time and dedication to help make Southside Hospital the preferred hospital for care.

Kind Regards,
The Volunteer Services Dept
The Administration
at Southside Hospital



BIRTHDAYS



BAY SHORE- BRIGHTWATERS RESCUE AMBULANCE

911 Aletta Place. Bay Shore, NY 11706

"If any officer wants to add any information in the next edition of "Signal19"

Please email us at signal19@bsbra.org

DECEMBER BIRTHDAYS

- 12/06.....Devon Bordies
- 12/10.....Kevin Shower
- 12/10.....Noah Fisch
- 12/10.....Stanley Haber
- 12/14.....Angela Sgambati
- 12/16.....Laurie Hughes
- 12/18.....Elizabeth Haubrich
- 12/20.....Michelle Guszack
- 12/20.....Raymi Smith
- 12/21.....peter Klopsis
- 12/24.....Pablo Martinez
- 12/25.....Cleo Brown
- 12/25.....Courtney Haubrich
- 12/29.....Heather Legnoski
- 12/30.....Gary Young

May you enjoy it,
from all of us here at
BSBRA



-John Martinez, Samantha Jones editors of Signal19 @ BSBRA