

HAPPY
EASTER

The image features the words "Happy Easter" in a stylized font. "HAPPY" is in a simple, white, sans-serif font with a drop shadow. "EASTER" is in a larger, grey, serif font with a drop shadow. The letter "O" in "EASTER" is replaced by a black and white decorated Easter egg with a wavy pattern. The word "Easter" is partially overlaid by a large, black, cursive "E" that loops around the top and left sides of the text.

from BSBR

BSBRA SIGNAL 19

“and the following messages”



Easter Reflection

“The beauty in correcting our own mistakes; rather than attempting to correct the mistakes in others, is that working upon our own flaws improves us. But working upon the flaws of others not only leaves us unimproved; it actually leaves us being less than we were prior to making those assessments. I believe that the moral of this natural occurrence, is that we are all born to find and fix our own shortcomings; rather than find and fix the shortcomings in others. And if all people were to do this, then we would be a race of creatures looking inward, in order to bring out something better. Now think of what a beautiful race that would be.”

— *C. JoyBell C.*

Chief William Froehlich # 30



Dear Members,

I would like to start out this month's brief report by saying thank you to the entire membership. Its been another hectic month for BSBRA, between the weather as well as the boost in call volume. We have been able to jump all of the hurdles that have come our way. Thank you all for a job well done!

I have only a few things to go over this month, starting with our new gear. In the beginning of the month, we acquired our new OSHA gear, which has been received quite well. Understandably, the color of the jacket is bright, however, we are mandated by the Federal Government to supply ANSI colored vests, as well as suitable blood born pathogen resistant clothing. We have combined both and with the help of All American, we were able to come up with the current color scheme. With that being said, I must remind all members that if you have the gear, YOU ARE TO WEAR IT. A copy of the SOP was supplied with the form that was signed in regards to the wearing of this gear. The gear has been out for approximately 2 weeks, and so far, we have compliance. Any badge member that does not have new gear, please see a member of the uniform committee, or the Chiefs Office. We will be able to supply this for you. In regards to probies, we are working out a plan that would allow each of our probationary members to be supplied with their own gear. Our major issue at this point is storage of that gear. The Chief's Office is working diligently with the Board of Directors to rectify this issue.

To address the questioning that I have been receiving in regards to the Paid Staff, I would like to remind you all that as you read the SOP, it also included our paid staff. Both the Chief's Office and the Board of Directors agree that the same rules should apply when dealing with the safety of our members (Volunteer as well as Paid). We ask that you all bear with us while we put a plan of action into play. I assure you that everyone in this department WILL BE issued some sort of OSHA gear over the next few weeks. For those members who are still resistant of wearing the gear, I advise you not to fight the tide. I agree with choosing your battles, but this is not the fight to fight. Those members will eventually be suspended, and charges written in regards to the SOP violation. So please, just deal with the fact that we are trying to protect you, your family, and anyone else that you come in contact with during a normal day at BSBRA.

We have posted several standby's that we have been notified for by the BSFD. Please take a look at the listing on the wall outside of the dispatch office, and if you can, please help out. We were also approached to once again participate in the Cross Bay Swim which will be held on Friday, August 1st. There is a sheet posted as well. As always, any help would be greatly appreciated.

Over the past month, we have installed refrigerators in our vehicles in accordance to the NYS DOH for the cooling of certain drugs. We feel because of these installations, we have been draining the batteries in any vehicle that is not left plugged into the shore lines, or running while on the ramp. The Chief's and the Board of Directors are trying the rectify this issue as quickly as possible, however, regardless of the outcome, we ask that when the vehicles are in the bay that they be plugged in. Should the vehicles need to be on the ramp for some reason, we ask that you keep them running (minus the responders). Members are reminded that this run time on the ramp should be kept to an absolute minimum to conserve wear and tear as well as fuel.

Fueling the vehicles is an extremely important issue. We are asking for everyones help in this. Should you have an rig/responder during the day, please try to fuel up at the Bay Shore pumps no later than 1400 hrs. If you absolutely need to go to Central Islip, we ask that you go with someone and that you do not go after dark unless it is an emergency. The area is known to have criminal activity due to its location to any major roadway, so please use your best judgment. Along with fueling the rigs, please keep them clean. We are getting into the nice weather, and we ask that each day take a rig and wash it. Take pride in who we are, and what we have.

As per the by-laws, we will once again be holding our building clean up in the month of May. The Chief's Office will be discussing this and will have more information for both the Captains as well as the members at the next meeting. Please be warned that this is a facet of the by-laws, and will be used to determine eligibility as well as will be used in determining whether an invite to our installation dinner is sent to you. Please do your part and take the 20 minutes to choose a room and clean it up. Again, we will have more information at next months meeting.

As always, our doors are always open, and we invite any member that has questions or concerns to come and sit with us. We are always looking on ways to better the organization! Thanks again for all of your handwork, and please keep it up!

Respectfully, Bill Froehlich Chief of Department @ BSBRA

OSHA GEAR SOP's

OSHA Gear

- Purpose:** To set forth the standards and procedures for responding to ALL EMS alarms with OSHA Gear worn.
- Scope:** This applies to ALL Bay Shore-Brightwaters Rescue Ambulance personnel; Volunteer as well as Paid employees.
- Definition:**
- A) OSHA Gear is defined as BSBRA authorized, jacket and pants combo. It will be ANSI III compliant (Light Green and Black with reflective strips on the jacket in color). Each jacket will have an identifier for officers, as well as identifiers for EMT-P, EMT-CC, EMT, or Probationary.
 - B) Probationary Members may be outfitted with older gear that is dark blue in color, with silver and green reflective tape, with a green reflective BSBRA seal on the back of the jacket.
 - C) Official Corp shirt will consist of an officially issued collared shirt, which is blue in color, and has the BSBRA seal on the left chest area.
- Policy:**
- A) OSHA Gear will be supplied by the Board of Directors of the Bay Shore-Brightwaters Rescue Ambulance INC (the Corp.). Any other OSHA gear that is worn and not purchased by the Corp will be deemed unsafe, and members will not be permitted to wear it.
 - B) While responding to ANY alarm of any nature on an ambulance, all members must be in full OSHA Gear, which includes the Jacket and the pants.
 - C) When members are not on a call, the use of OSHA gear may not be used however, must be with the member in any and all Corp. Vehicles in the case that an alarm is activated.
 - D) During the summer months of May to October, the member may wear an official Corp shirt and his /her OSHA pants on calls. Jackets will be worn anytime there are any bodily fluids present, motor vehicle accidents, or any other hazardous conditions exist.
 - E) During the winter months of October to May, both the jackets and pants must be worn.
 - F) In the event that the members OSHA Gear has been contaminated, the said member shall contact the Captain of the day, who will in turn, contact a member of the OSHA Committee. At no time will the member attempt to wash the contaminated OSHA Gear in any washer or dryer unless they have been trained to do so.
 - G) **Gear will not be worn in the building at anytime.** Gear should be taken off in the garage, or outside, prior to entering the building in any capacity. Gear racks have been assembled in the garage for purpose of hanging all gear while on duty.
 - H) **It is the responsibility of the member to secure his/her OSHA Gear, which has been issued by the Uniform Committee. Failure to do so will result in the member bearing the financial responsibility if lost being, and or disciplinary action.**
 - I) **If OSHA Gear is lost; it is the member's responsibility to report it to an officer of the organization as soon as it is deemed missing.**
 - J) It is **HIGHLY RECOMMENDED** that each member invests in boots that are OSHA certified, as well as having a steel toe to them. Boots should be black in color, and should also be weather proof.
 - K) Line Officers and ALS providers are the only members THAT MAY take the gear outside of the building to be placed in their personal cars. These members are reminded that they will be held financially responsible for gear that is lost or stolen while issued to them.
 - L) Failure to comply with any or all of these Standard Operating Procedures may result in disciplinary action.



1st Assistant Chief Gerald Guszack # 31

NO report submitted



2nd Assistant Chief Brian Stevens # 32

Stony Brook Medicine "The Latest Concepts in EMS."

Please click on the brochure below for more information and how to register. There are two locations/dates/times. This information can also be found on the Suffolk REMSCO website under Non Core. Thank you.

To all Suffolk County EMS Division BLS CME Participants;

The Saturday, May 10, 2014 BLS Core (Class 8 - Trauma, 9am) at Dix Hills Fire Department will now be located at Station 1, 580 Deer Park Avenue, Dix Hills, NY. The location was changed on the Suffolk REMSCO website.

Just a reminder, registrations, and cancellations, for all Suffolk County EMS Division classes/courses is mandatory.

There will be a CPR Refresher this Thursday at 7:00. If you are expired, and wish to refresh please contact Laurie Hughes by Tuesday. (631-804-8484)

Thank you.



3rd Assistant Chief Felix Rodriguez # 33

Thanks you all for a great job this month.

Just want reminder everyone the importance of doing rig checks and restocking the rigs after EACH call. All members, clean up after your selves, the captains are not here to clean for you. Please keep this in mind, you are not at home.

Thank you!!!

Felix Rodriguez 3rd Asst. Chief @ BSBRA

Captain's Reports

SUNDAY Brian Dufour #50

Hello guys,

First off, I going need full crew from midnight to noon. So if anybody looking to change their duty slot or if you don't have a duty slot, consider Sunday a option. When doing a rig check it is the responsibility of the crews of the that day (captain to probies) that the truck is 800 and gas up. That mean if the truck is at half tank it need to be gas up, not it pass off later until you forget, so please do your part. The next holiday will be Easter April 20, which mean our annual holiday duty needs coverage. So please sign up, get your annual holiday duty out of way. Sign up sheet will be posted soon. Finally, make should the building is clean and the garbage is thrown out after every tour. Thank you and I Hope you guys have great Easter.

TUESDAY Kerri Paoletti #52

Happy Spring everyone!

First off I would like to start out by thanking everyone that comes down to ride on Tuesdays. I know I ask a lot when it comes to checking the rigs, making sure the building is clean, & notifying me in advanced if you're going to miss your duty slot. However, each & every week you continue to meet or exceed my expectations. And I cannot thank you enough for it!!

The reason us Captains ask for notice & for you to find coverage if you are going to miss your tour is because we depend on you. Tremendously. Remember, the line officers are volunteers too! We have other obligations outside of here too! And when you pull a "no call/no show" it forces us to scramble to make sure the tour is covered. Even if it isn't your duty slot & you tell a Captain that you will be here & something comes up, don't wait until the last minute to tell them or just not show up. It is just really inconsiderate.

When doing rig checks, if there is something you are unsure of or something that needs to be replaced but you cannot find it, please notify a Captain or a crew chief. Please do not leave it for the next person checking the rig to figure it out. Also, same thing goes for replacing the onboard O2. If it is at 550-600, replace it. Leaving it for the next crew or person is not fair to them.

One more thing...if you have an issue with someone, please go directly to them to work it out. I have noticed lately that there is a lot of hostility & resentment going on because of he said/she said nonsense. Believe half of what you hear & more of what you see. The only way we can fix any problem is if we are not afraid to face it & solve it. And believe me, for every finger you find yourself pointing, there are two pointing right back at you. Let's try to work together instead of against each other. (And everything I've said I mean with the utmost respect to every single one of you. Things are lost in print sometimes & "attitudes" are inferred. So I just want to clarify that I write this report sincerely & respectfully). Once again, thank you for the amazing job you continue to do here!

MONDAY Robie Dean #51

Thank you all for the continued help. Thank you to the members of the Sunday night crew that are able to stay a few hours extra every Sunday night to cover so I don't have to rush down after work, it's a big help! Overnights and during the day until 1800 is still light. Anyone who is in need of a duty slot, including the new members are welcomed to pick up a slot on Mondays 0600-1800. Your help is always appreciated.

Anyone who complete a rig check on Monday is asked to put their completed rig check sheet in my mail box. Iv reviewed the rig checks from October to present and would like to thank all who have been religiously completing your rig checks, and those that haven't were talked to and further action will be taken if their is no improvement.

Please remember to were your OSHA gear on all calls. Were still in the "transition" phase but the officers will be getting stricter with following this SOP. Please remember to take your gear off in the bays and not to wear it inside the building.

After each general meeting it is the same people that clean up after the membership. This has been a problem from even before I was Monday captain. We all sit here and enjoy the food the department provides for us therefor we all should be pitching in to clean up after. The garbages in the meeting room need to be taken out, tables wiped down, meeting room vacuumed, pizza boxes thrown out, ect. Nobody should be just walking out when the meeting is adjourned leaving the meeting room a mess.

Once again thank you all for your continued help :-)

MIERCOLES John Martinez #53

Hello & Happy Easter to all.

First of all I would like to thank all those members that come to this department to help me out on Wednesdays, you know who you are!!

Just a quick reminder to all members, Just because your captain is not in the building looking out to make sure everything goes well, does not mean you can just go on calls without OSHA gear. Remember there is 7 Captains in the department and we are all united in reenforcing the rules no matter what day it is!., So if we come and tell you that you must wear OSHA Gear do not tell us "you did not know about it". Let me remind you that this rule is been implemented in this department from the first day you joined.

Drivers: You must hook the exhaust system and plug the electric cable as soon as you get back from a call, you are also responsible to fuel the rigs as needed.

I am looking to make a steady crew for the overnight 0000-0600 and 0600 1200 hours, I will be loosing my crew chief on the overnight, and I am looking to fill that spot,

I wish You and your families a Happy and Bless Easter.

THURSDAY David Kwok #54

NO report submitted

FRIDAY April Kunz #55

Need EMTs and Drivers from 6am-12 and 12noon to 6pm.
I'd like to thank everyone for your help.
Especially the overnight and evening crews.
Welcome back Jackie.
Lastly, if you are working over at Southside you cannot park at BSBRA; especially Friday night when the EMT class is going on. Parking is very limited.

SATURDAY Joe Frisina #56

To all,
Thank you to everyone that has been helping me out on Saturdays. I need a driver for 1800hrs to 0000. Any and all help is always greatly appreciated. Keep up the good work.

Thank you,
Joe Frisina



Common courtesy call to your captain of the day

We are seeing a rash of last minute call in's, no show-no calls, and members who consistently run late to their duty tours without any notifications to the Captain of the Day. We would like to remind the membership that a call just to give the Captain a heads up would be appreciated as they would be able to help cover that portion of the tour.

For the last minute call in's, it would be common courtesy to give your Captain an ample amount of time to assist in finding coverage. You might be asking yourselves, "What is an ample amount of time?" We are asking that you give a minimum of SIX (6) hours notice. Most people know (in the working world) that they will be calling in within at least that amount of time whether they be sick or just need a mental health day. We feel that the same applies for the volunteer world. We understand that things happen, however, calling in 15-20 minutes after your tour does not help us. We can't even find paid coverage in that time, let alone volunteer coverage. Please have the common courtesy to help the organization.

As far as no show-no calls, we can advise that this is totally unacceptable and it is spoken about way to often in meetings.

Members are also reminded that if you have a regular duty slot and you can not make it, you are to contact the Captain and try to fill your spot. (As per the SOP's). You are responsible for your duty slot, regardless if you are a probationary member, dispatcher, EMT or Driver.

These situations apply to all members, probationary and badge, call-in to interim. When you commit to a slot or to help out someone, please do it. You are giving your word that you will help them out.

Should there be any questions in regards to these requests, please see a Chief.

On behalf of the Chiefs Office, Bill Froehlich Chief @ bsbra

VEHICLE & BUILDING MAINTENANCE

To All Members of BSBRA,

After numerous complaints of the crews lounge being too dark, we replaced the lighting with More efficient LED lighting. This lighting is bright, and has been deemed suitable for our purposes. However, there are a few members who have taken it upon themselves to try to circumvent our current system and try to take the lights out. To that person(s), please leave things alone. Because if your handy work, we now have a light that needs to be replaced.

Once again, another example of a few not taking pride in our building or in the things we have. All members are reminded that THERE IS NO SLEEPING IN THE LOUNGES AT ANY TIME. We have bedrooms with great beds, and if need be, we can always purchase more.

Should anyone have any questions, please contact the Chiefs. As always, we are willing to sit down and listen to you.

It seems as though we have had an issue arise that we may not have considered while putting the refrigerators in the Ambulance and responders. For the second time in two days (with two different ambulances), we have found that if the ambulance/responder is NOT plugged in (while in the bays) or is not running on the ramp while outside, the batteries drain fairly quickly. The refrigerators are plugged into a regular outlet which constantly has power. Therefore, whenever the ambulances are outside, please have them running. Anytime they are parked in the bays, please ensure that the shore lines are attached at all times. The other issue that we are having is with 3-24-80. It is important to make sure that the vehicle is parked in the second to last spot on the north side of the parking lot, where it can be attached to the shore line that is out on the lamp post. This vehicle will also die rather quickly.

Should there be any questions, please contact the Chiefs Office.

Bill Froehlich
Chief of Department
Bay Shore-Brightwaters Rescue Ambulance

Mr. Matthew Philips: An Outstanding Member

By Kayla Corsini and Victoria Wojcik



Mr. Philips has been apart of BSBRA for 33 years. Since he was a young boy he wanted to be with the ambulances. He joined when he came back from studying abroad in Switzerland when he was only 17 and was picked up from Bay Shore High School on Fridays in his blue jeans and white duty shirt.

When he first joined BSBRA We had one hearse ambulance but then they sold that and bought a brand new one. At that time the ambulances went from a blue color to orange because they thought that would be the national color of ambulances after that the color changed back to blue.

This agency has helped shape his career in the New York City Correction Department. He helped teach people health and fire safety there. He does believe that BSBRA has changed a little, the dispatchers used to dispatch from home and call the people who work that day that they are on duty and would tell the driver to pick up the kids who were at school. There weren't state PCR's at this time and BSBRA had their own. They didn't even have responders until the late 80s and early 90's.

Mr.Philips has been on many calls but one most memorable call was a double fatal fire where a husband and wife burned in a house and they both had to have CPR performed on them and as they did it their skin was de-gloving. Mr.Philips was a captain for 7 years and a chief for 8 and now he is apart of the board of directors. His advise about Emergency Medical Services is if it's something you want to do follow it.



The youth Squad newsletter committee for
Signal 19

-Kayla Corsini & Victoria Wojcik-



BSBRA April 2014 Calendar

**04/07/14
GENERAL MEETING**

Monday / Apr. 7th / 2014

@: HQ

@ 2000 hours

**04/08/14
EMT-B and CC
Supplementary Sessions
1 and part of 2
Preparatory, Anatomy,
Physiology
Life Span, Public Health, Airway,
Patient Assessment
Monitoring Devices**

Tuesday / Apr. 8th / 2014

@: SC EMS DIVISION

@ 1830 hours

**04/10/14
CPR REFRESHER
Please contact Laurie Hughes**

Thursday / Apr. 10th / 2014

@: HQ

@ 1900 hours

**04/10/14
EMT-B and CC
Supplementary Sessions
2 and part of 3
Pharmacology, Medication Admin
Emergency Meds, Immun, Tox
Abdominal, Geni Renal, GI
Hema, Neuro, Endo,
Resp, Psychiatric**

Thursday / Apr. 10th / 2014

@: SC EMS DIVISION

@ 1830 hours

**04/11/14
EMT-B and CC
Supplementary Session
rest of 3 and 4
Cardiology, Shock, Resuscitation
Trauma, OB, Neonate, Pediatrics
Special Needs Pts
Geriatrics, EMS Ops**

Friday / Apr. 11th / 2014

@: SC EMS DIVISION

@ 1830 hours

**05/20/14
EASTER SUNDAY
Holiday Tour**

Sunday / Apr. 20th / 2014

@: HQ

@ 0001-2400 hours

20140315

To,
My BSBRA Family

Today is the second full week at Basic Training. I've been doing really good here and kicking butt. The food isn't the same, definitely miss food back home. All I've done so far is the gas chamber, shooting the rifles at the range on M4 carbine, M40 and M49. Overall it's a lot of fun. I've been curious how BSBRA is going and how everyone is doing. I miss riding with you guys having fun in the building. Also, how is the biggest loser competition going a long? Miss you all, and see you guys soon.

-Matt Harris

MATT'S ADDRESS

PVT HARRIS, MATTHEW
E CO 1-48, 2ND PLT
445 IOWA AVE, UNIT # 53
FLW, MO 65473



North Shore LIJ Southside Hospital



PHTLS 7th Edition Combined Provider Course

Basic and Advanced Pre-hospital Trauma Life Support



Date:	Lectures: Tuesday, June 3 rd and June 10 th Skills: Thursday, June 5 th and 12 th
Location:	Bay Shore Brightwaters Rescue Ambulance Headquarters 911 Aletta Place, Bay Shore, NY 11706
Time:	6:30 pm – 10:30 pm (<i>Must attend all 4 sessions</i>)
Cost:	\$180/Student
Prerequisites:	Students must have current CFR, EMT, AEMT or Paramedic certification.

The Pre-hospital Trauma Life Support (PHTLS) course is a unique continuing education program created in recognition of the real need in EMS education for additional training in the handling of trauma patients. This indispensable program is designed to enhance and increase knowledge and skills in delivering trauma care in the pre-hospital environment.

This course was developed by the National Association of Emergency Medical Technicians (NAEMT) in cooperation with The Committee on Trauma of the American College of Surgeons (ACS-COT).

Questions/Contact:

Timothy R Dackow, RN, BS, CCEMT-P
Trauma Injury Prevention and EMS Outreach Coordinator
Southside Hospital / NSLIJ Health System
Tel (631)894-5204 tdackow@nshs

NYS EMS Recertification CME Awarded at completion:

10 hours Core Trauma CME & 6 hours Non-Core CME

REGISTRATION AND PAYMENT AVAILABLE VIA WEB:

<http://cmetracker.net/NSLIJ/Login?FormName=RegLoginLive&EventId=12224>

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- WHEN**
- Tuesday April 29, 2014
 - Labs begin at 8 a.m.
 - The last session begins at 4:10 p.m.
 - New sessions begin every 35 minutes
 - Please allow 2 hours to complete the lab

WHERE New York LaGuardia Airport Marriott
102-05 Ditmars Blvd
East Elmhurst, NY 11369

RSVP Register at EZIOlab.com



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Regional Emergency Medical Services Council

Lecture Topics:

- * Pediatric Triage
- * Active Shooter
- * Pediatric Trauma-Field Management
- * DMORT
- * POD/Mass Dosing

Lecture Topics:

- * WMD
- * Psychological First Aid/Bereavement
- * Orthopedic Trauma-Field Management

Saturday, April 12, 2014
9:00AM to 4:00 PM

Morrelly Homeland Security Center
510 Grumman Road West, Bethpage, NY 11714

FACULTY INCLUDES:

John Zaso, DO, FAAP *
Ann DeSimone, RN *
*course co-directors

John Flynn, Police Officer/Tactical Medic
Martin Gruber, MD, FAAOS, FAAP
Roy H. Sonkin, DDS

Carol Caico, PhD, NP
Richard Mason, MS, RP

Accreditation

Nassau REMAC will sponsor CEU's for EMS participants. Other disciplines will receive a Course certificate.

To register, please call 516.227.9627 or email nemrc@hbsnassaucountyny.us

EMS and Service Dogs

A quick reference guide to providing safe and efficient care to people traveling with service dogs

The Americans with Disabilities Act (ADA) requires hospitals and first responders to modify their practices as necessary to ensure that service dog users are provided with the same assistance as their peers. **EMS providers must be prepared to safely transport service dogs alongside their handlers.**



The ADA defines a service animal as any dog that is trained to do work or perform tasks for the benefit of an individual with a disability.

- EMS providers may not ask for proof of certification.
- A person may be asked to remove his or her service dog **only** if the dog is out of control or if the dog is not housebroken.
- A service dog is not a pet or companion dog.



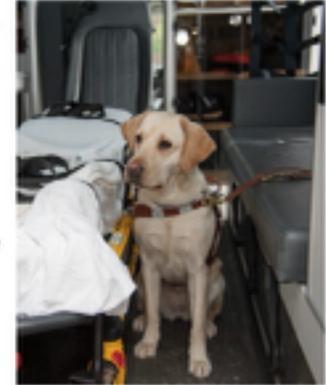
There are no regulations to specify where a service dog should be placed during transport. The size of the dog, condition of the patient and space configurations of the apparatus will drive this decision.

A service dog may be placed alongside a center-frame stretcher, remaining clear of the EMS provider. When a patient requires life saving interventions, or if space prevents the dog from transport in the patient compartment, the cab may be a viable option. An alternative vehicle - such as a police car or paramedic fly car - may also be considered.

Created by Ret Capt. Cecilia Warren, MS, MBA in partnership with Guiding Eyes for the Blind
Photos by Liffander Photography
Additional materials and presentations available: cw413@comcast.net

Best practices for transporting service dog teams:

- For everyone's safety, the dog should be tethered to a stationary device, i.e., the stretcher or a seatbelt that's locked into place.
- Be sure to secure the stretcher before placing the guide dog in the patient compartment. Remove the guide dog first upon arrival at your destination.
- If possible, place leash on the appropriate collar ring to prevent injury or asphyxiation when securing the dog. (See photo below.)
- Cover sharp surfaces in perforated running boards to prevent lacerations to paws.



Dog's leash has been looped through fastened seatbelt.

When possible, leash should be placed on the "dead" ring before securing the dog.



Sources

- CDC Guidelines for Environmental Infection Control in Healthcare Facilities (Guidelines)
- National Archives and Records Administration (2011). "Electronic Code of Federal Regulations," Title 28, Part 35. Nondiscrimination on the Basis of Disability in State and Local Government Services.
- US Department of Health and Human Services Office of Civil Rights. (2011). Letter of Findings.
- US Department of Justice (2010). "Animals, Revised ADA Requirements."
- US Department of Justice (2011). "Fact Sheet: Highlights of the Final Rule to Amend the Dept of Justice Regulation Implementing Title II of ADA."

Created by Ret Capt. Cecilia Warren, MS, MBA in partnership with Guiding Eyes for the Blind
Photos by Liffander Photography
Additional materials and presentations available: cw413@comcast.net

The ADA has supplied a guide for dealing with the possibilities of picking up a patient with a guide dog. It is definitely a food for thought, mainly because we do not have an SOP to deal with these situations. Having an animal on the ambulance is not a feasible course of action and we should try to make some kind of alternative means for transportation of a guide dog. (Ie, family or friend, and worse case scenario PD or responder transport). Please try to keep the dog out of the ambulance as this can hamper patient care. As a last resort, should you need to transport the dog on the ambulance, that unit will be taken out if service and will need to be decon'd. Please notify an officer in regards.

On behalf of the Chiefs Office, Bill Froehlich @ BSBRA



This policy is intended to provide information to EMS personnel about the rights of patients and their service animals as well as several of the laws concerning service animals under the Americans with Disabilities Act (ADA). This policy will assist ambulance agencies in understanding the rights of patients who utilize service dogs/animals, how these animals should be transported and that these animals have rights under the law that are not granted to domestic pets.

In the United States, the idea of a service dog started with a woman named Dorothy Harrison Eustis. In the last several decades, the concept of a service dog has expanded greatly, with dogs helping the hearing-impaired, people who use wheelchairs and those who have many other kinds of physical challenges. The Americans with Disabilities Act made the rights of people who use service animals the law.

Definitions of Service Animals

- The U.S. Department of Justice defines any guide dog, signal dog, or other animal individually trained to provide assistance to an individual with a disability. If the animal meets this definition, it is considered a service animal under the Americans with Disabilities Act (ADA) regardless of whether it has been licensed or certified by a state or local government.
- New York State Agriculture and Markets Article 7 section 108 defines the following:
 - 9. "Guide dog"** means any dog that is trained to aid a person who is blind and is actually used for such purpose, or any dog owned by a recognized guide dog training center located within the state during the period such dog is being trained or bred for such purpose.
 - 22. "Service dog"** means any dog that has been or is being individually trained to do work or perform tasks for the benefit of a person with a disability, provided that the dog is or will be owned by such person or that person's parent, guardian or other legal representative.
 - 23. "Person with a disability"** means any person with a disability as that term is defined in subdivision twenty-one of section two hundred ninety-two of the executive law.

Identifying a Service Dog/Animal

Service animals may include dogs of any breed or size as well as other animals including, but not limited to birds, primates and ponies. The EMS provider may ask the following types of questions when presented with a service animal:

- "Is this a service dog?" or "Does your animal have legal allowances?"
- "Is the service animal required because of a disability?"

The EMS provider may NOT ask about the nature or extent of the patient's disability except as it relates to patient care.

Transporting the Patient and the Service Animal

When transporting a patient with a service animal, every effort should be made to do so in a safe manner for the patient, the animal and the crew members. If possible, the animal should be secured in some manner in order to prevent injury to either the animal or the crew during transport. Safe transport devices may include:

- Crates, cages, specialty carriers.
- Seatbelts or passenger restraints using a specialized harness or seat belt attachments.
- In certain situations it may not be possible for the animal to be transported with the patient. In that case every effort should be made to insure safe care and transportation of the animal by alternative means (animal control personnel, family members, etc).
- EMS should notify the receiving facility of the presence of a service animal accompanying the patient.

Additional Information and Resources

Regardless of the purpose of the animal, if the animal for is a potential threat to health or safety of anyone involved in response, the animal may be excluded from transport.

NYS has developed the Empire State Animal Response Team (ESART) and is working with counties across the state to develop individual County Animal Response Teams (CART's) to assist with coordination of evacuation, shelter, and transportation of household pets and service animals per the state and federal "P.E.T.S. Act of 2006."

The following web site provides additional information about these resources:
<http://www.empiresart.com/>

The following sites offer resources and Frequently Asked Questions (FAQ's) with regard to Service Animals:

- <http://www.usdoj.gov/crt/ada/archive/qasrvc.htm/>
- <http://www.deltasociety.org/>
- <http://www.aspca.org/site/PageServer>
- <http://www.hsus.org/>
- <http://www.seeingeye.org/>
- <http://www.guidingeyes.org/>



ACCELERATED

SUMMER EMT COURSE

BECOME AN EMT IN 3 MONTHS!

DO SOMETHING AMAZING THIS SUMMER!

PERFECT FOR COLLEGE STUDENTS!

COURSE BEGINS:

SATURDAY MAY 3RD, 2014

STATE EXAM:

THURSDAY AUG 21ST, 2014

COURSE MEETS:

SATURDAY 930AM-6PM

MONDAY 7PM-11PM

ROTATING TUESDAYS 7PM-11PM

TUITION:

\$825, NYS VOUCHERS ACCEPTED

PAYMENT PLANS AVAILABLE



Course Location:

**Glen Oaks Volunteer Ambulance Corps
257-02 Union Turnpike, Floral Park, NY
*Close to public transportation and major highways.
Just minutes from the Nassau/Queens Border***

To Register or For Information:

Call: 646-801-1EMT or 516-500-EMTB

Email: wqemti@gmail.com

GUEST BARTENDER

WED. APRIL 16TH

JENNIFER D. GUEST
BARTENDS WITH KARL
FOR A FUNDRAISER BENEFITTING

SUMMER CAMP FOR KIDS WITH TYPE 1 DIABETES

at Camp Joslin and The Clara Barton Camp
in North Oxford, Mass. A great place for
kids. Improving the lives of children with
insulin-dependent diabetes through
education, recreation, and support
programs which inspire and empower.

for more info: www.bartoncenter.org

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Central Islip - Hauppauge Volunteer Ambulance Corp.

4 Pineville Rd. - Central Islip, NY - 11722 - 631-582-4414



February 18, 2014

To Whom It May Concern:

On April 12, 2014, the Central Islip – Hauppauge Volunteer Ambulance Corps. will be holding our 2nd Annual “Flap Jack Fundraiser” at Applebee’s restaurant in Brentwood, NY. In order to ensure the success of this very important fundraiser, we are seeking donations from your company for a Chinese Auction that will be held at our event.

Generous donors like you help us in making this fundraiser successful. The money made from this fundraiser will go towards training, supplies, and uniforms for our department volunteers. Our dedicated members volunteer their time twenty-four hours a day, seven days a week to help serve the communities of Central Islip, Hauppauge and Islandia.

Any donations would be greatly appreciated! Please Contact Kimberly Reilly at (631)478-9118 to set up a pick up for donations. Donations can also be mailed to:

Central Islip – Hauppauge Volunteer Ambulance
C/O Kimberly Reilly
4 Pineville Road
Central Islip, NY 11722

I would like to thank you for considering this opportunity to partner with our organization for raising funds. If you have any queries regarding our organization, our fund management policy, or the project itself, please feel free to contact me at the address given above.



Enjoy a short stack for a tall cause.

You're invited to an
Applebee's® Flapjack Fundraiser breakfast to support
Central Islip Hauppauge Volunteer Ambulance Corp.

Tickets Cost: \$10.00
April 12th, 2014 8am-10am

Applebee's
300 Motor Parkway
Brentwood, NY 11717

631-478-9118
KReilly@cihva.org



Meal includes: Pancakes, sausage, scrambled eggs and syrup.

Please contact organization to purchase a ticket. This is a pay-in-kind
and not included in price. For more information, visit applebees.com



VOLUNTEER FIREFIGHTER APPRECIATION NIGHT

DATE: Tuesday, May 20
TIME: 6:35PM (Gates open at 5:35pm)
PRICE: \$9 Tickets (parking FREE)

PERKS FOR FIRE DEPARTMENTS ATTENDING THE GAME

- Opportunity to have all FD Volunteers line up along the base line during the singing of the National Anthem. PA announcement will be made prior to the Anthem to thank each FD for their service
- Any participating FD will have their longest standing volunteer throw out a ceremonial first pitch to a Ducks player prior to the game
- Greeting on message board
- Opportunity to fundraise through ticket sales
- Access and preferred parking for buses and vans transporting volunteers
- Proceeds from 50/50 raffle to benefit Suffolk County Burn Center
- Exit Greeting flyer to consist of fundraising information & special events for each FD that attends the game

For more information please contact:

Jonathan Cruz: 631-940-3825 ext: 108 Or email at jcruz@liducks.com



**ANNUAL YOUTH SQUAD
PANCAKE BREAKFAST FUNDRAISER**



Sunday May, 18th 2014
911 Aletta Place, bay Shore NY 11706

**PANCAKES, SAUSAGE, BACON, STRAWBERRY TOPPING
ORANGE JUICE, COFFEE
(Chinese Auction)**

ADULTS: \$ 10 (11 years old & up)
CHILDREN: \$ 8 (10 years old & under)

For any information please call John Martinez @ (631)418-6053

Evolving Emergency Service Roles and Agency Preparedness

- Registration deadline is June 2, 2014.
- Registration fee is \$80 per person.
- Checks are the only accepted method of payment. Please make checks payable to Catskill Hudson AHEC.
- Cancellations: No refunds will be given after June 2, 2014.

Registration Form

PLEASE PRINT CLEARLY

Name: _____

(Please print your name exactly as you would like it to appear on your Certificate (i.e., credentials, certifications, etc.))

Organization: _____

Address: _____

City: _____

State: _____ Zip: _____

County: _____

Phone: _____

Alt. Phone (required): _____

Email: _____

Please complete entire registration form before mailing it with your check payment of \$80 to
Catskill Hudson AHEC
598 State Route 299
Highland, NY 12528

Once your registration is received, you will receive an email confirmation.

Additional Information

- The New York State Department of Health, Bureau of Emergency Medical Services will accept proof of completion of this program for 8 Continuing Medical Education Credits.
- Continental breakfast, lunch, and refreshments are included.
- This program will be held at the Henry A. Wallace Center at the FDR Library, 4079 Albany Post Road (Rt. 9), Hyde Park, NY
- Nearby area hotel information: Quality Inn - (845) 229-0088 4142 Albany Post Road, Hyde Park, NY.
- For additional information, please contact our staff at (845) 883-7260 or visit our website at www.chahec.org.

NOTE:

- Registration deadline is June 2, 2014.
- Registration fee is \$80 per person.
- Checks are the only accepted method of payment. Please make checks payable to Catskill Hudson AHEC.
- Cancellations: No refunds will be given after June 2, 2014.



598 State Route 299

Highland, New York 12528

Phone 845-883-7260 • Fax 845-883-7837

email: info@chahec.org • www.chahec.org

Find Catskill Hudson AHEC on Facebook

Follow us on Twitter @CHAHEC

Emergency Responder Leadership Academy

EVOLVING EMERGENCY SERVICE ROLES AND AGENCY PREPAREDNESS FOR FUTURE CHALLENGES



PREPARE



PLAN



STAY INFORMED

June 7, 2014
8:00AM - 4:30PM

The Henry A. Wallace Center at the
Franklin D. Roosevelt Library
4079 Albany Post Road
Hyde Park, NY

Presented by



The New York State Department of Health, Bureau of Emergency Medical Services will accept proof of completion of this program for 8 Continuing Medical Education Credits as follows:

- 1.0 - Core content for Pharmacology/Med Admin/ Emergency Meds
- 0.5 - Core content for toxicology
- 6.5 hours under additional CME (non-core)

Purpose & Intended Audience

The purpose of this program is to provide an educational forum for the leadership of our region's emergency services to discuss how delivery of Emergency Medical Services is changing; the potential impact personally, agency-wide, and to the greater community; and how to most effectively face and manage these changes pro-actively.

Program Agenda

8:00am-8:30am	Registration & Refreshments
8:30am-8:45am	Welcome & Introduction
8:45am-10:00am	Presentation 1
10:00am-11:15am	Presentation 2
11:15am-11:30am	Break
11:30am-12:45pm	Presentation 3
12:45pm-1:30pm	Lunch & Networking
1:30pm-2:45pm	Presentation 4
2:45pm-3:00pm	Break
3:00pm-4:15pm	Presentation 5
4:15pm-4:30pm	Closing Remarks & Evaluations

Presentations

#1 - "EMS Operational Metrics – Measurements every Ambulance service needs to know" by Scott Woebse
CEO & President, Mobile Life Support Services, Inc.

Presentation Description:

Review of internal benchmarking every ambulance service needs to know to raise performance levels. Discussion points will include:

- Agency Functionality
- Operational Response
- Internal Reporting
- Financial Expenditures
- Revenue
- Care Performance
- Vehicle Downtime
- Maintenance Schedule

To name a few.

#2 - "EMS in a Changing Health Care System: Could Agency Consolidation Be In Your Future?" by Steve Kroll,
Vice President for Government Affairs & External Relations,
Healthcare Association of New York State (HANYS) and
Chief, Delmar-Bethlehem EMS

Presentation Description:

New York's health care system is in the midst of a dramatic transformation. Steve will talk about the changes in health

care delivery being driven by federal and state health care reforms and their potential impact on the health care provider community and EMS agencies. Having just completed a merger in his home community, Steve will also discuss his experience in bringing together two not-for-profit ambulance services.

#3 - "Professionalism, the New Frontier" by: Jon Politis,
MPA, NR-P, Director of Operations, Malta-Stillwater EMS
Presentation Description:

What is the new frontier of EMS? Is it another drug? Cool procedure? Better ambulances? While there will be new skills and concepts to challenge us, our greatest challenge is professionalism. Professionalism is critical to EMS regardless of pay status: Paid or Volunteer. Being a professional starts with each of us and it's the new frontier. We have allowed ourselves to be the forgotten first responders or at best, allowed ourselves to be called "ambulance drivers." This is a powerful presentation about professionalism and how it starts in each and every one of us.

#4 - "EMS Public Health Law for 20th Century - But NOW it is the 21st Century!!!" by Lee Burns, BS, EMT-P,
CIC-RF

Presentation Description:

This presentation will discuss the section of Public Health Law that currently governs our EMS system. We will briefly talk about the history of the law, the environment it was written to govern for last nearly 40 years as well as discuss its applicability for governing EMS systems as health care and public safety has grown and changed. We will discuss the future of the EMS governing legislation, the need for the law to work for the providers, what some of the suggested changes have been and could be, what some of the discussions have been and the importance of EMS community involvement in the development of their law.

#5 - Intranasal Narcan for Public Safety: Saving Lives Together by: Michael Dailey, MD FACEP
Regional EMS Medical Director, Associate Professor of Emergency Medicine, Albany Medical Center

Presentation Description:

Opioid abuse and overdose are an epidemic effecting the public health of New Yorkers, with no socio-economic, demographic or geographic boundaries. In response to this scourge, partnerships have developed across harm reduction programs, the Department of Health and Public Safety agencies to implement opioid overdose treatment programs using naloxone. These programs are reversing overdose and giving people that overdose another chance to change their lives. Dr. Dailey will highlight the development of intranasal naloxone programs in New York and orient everyone in this lifesaving intervention.

The mission of Catskill Hudson AHEC is to address regional healthcare workforce shortages through education and collaborative community relationships to assist students, career seekers and health professionals.

TRAIN • RECRUIT • RETAIN

The vision of Catskill Hudson AHEC is to foster an 11-county region that proactively assesses, develops and strengthens a motivated and diverse workforce to meet the needs of each individual community.

For additional information, please visit:

www.chahec.org

**Special thanks to the
Emergency Responder Leadership Academy
Planning Committee (in alphabetical order):**

Lee Burns, BS, EMT-P, CIC-RF
Director, Bureau of EMS, NYS Department of Health

Katherine Doyle
Program Coordinator, Catskill Hudson AHEC

Steve Kroll, VP, Government Affairs and External
Relations
Healthcare Association of New York State (HANYS)

Andrew La Marca, BS, EMT-P, CIC-RF
Director of Development
Mobile Life Support Services

Katherine O'Connor, MPH, EMT-P, CIC
Westchester County Department of
Emergency Services
Coordinator, Westchester Regional EMS Program Agency

Kathryn Reed, MHA, CMPE
Executive Director, Catskill Hudson AHEC

Scott Woebse, CEO & President
Mobile Life Support Services, Inc.
CEO & President, Mobile Life Support Services, Inc.



Conference Coordinator

Eric Niegelberg, MS, EMT-P
Administrative Director, Emergency Department
Clinical Assistant Professor
Department of Emergency Medicine
Stony Brook Medicine

Breakfast Courtesy of



**This program has been approved for
5.5 hours of Non-Core CME for all NY
State Certified EMS Providers**



Registration Form

No Charge for Conference

Select Conference location:

- Dix Hills Fire Dept., May 10, 2014
- Riverhead Fire Dept., June 7, 2014

List one or more names of attendees:
(For more than 10, copy this form.)

1. _____
2. _____
3. _____
4. _____
5. _____
6. _____
7. _____
8. _____
9. _____
10. _____

Email address of contact person:

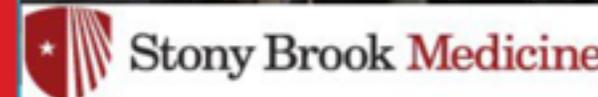
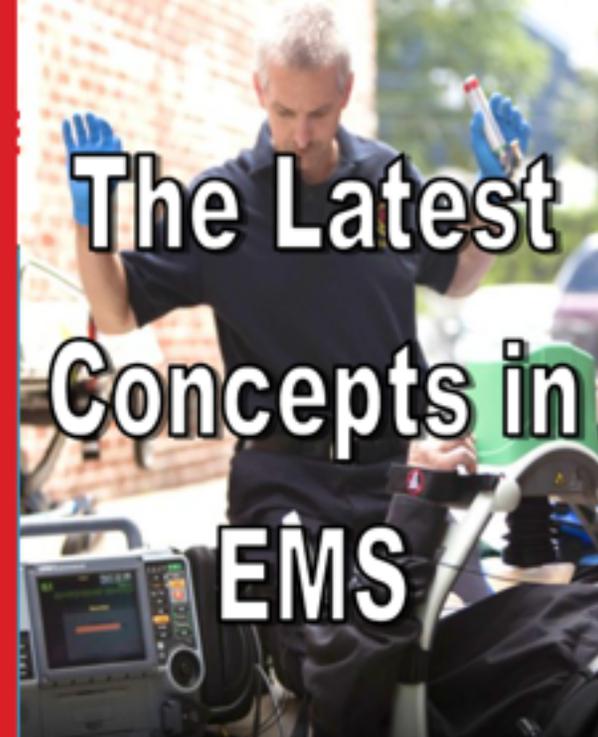
Daytime phone number of contact
person:

Fax Form to Eric Niegelberg @

631-706-4486

For further information call

631-444-7687



9:00 am - 4:00 pm

Saturday, May 10, 2014

Dix Hills Fire Department
115 East Deer Park Road
Dix Hills, New York 11746

Saturday, June 7, 2014

Riverhead Fire Department
540 Roanoke Avenue
Riverhead, New York 11901

Breakfast/Lunch included



The Latest Concepts in EMS



Improving Outcomes

Research in EMS management of Trauma and Medical Patients is advancing rapidly.

This 6-hour workshop is devoted to updating EMS providers in the best practices related to Trauma, Stroke Management, Neonatal and Adult Resuscitation, Mechanical Ventilation and the appropriate Utilization of Helicopters for Patient Transport.



CONFERENCE PROGRAM

- 9:00 am Continental Breakfast and Registration
- 9:30 am Advances in Stroke Care
- 10:30 am Shock, Sirens and the Silver Tsunami:
What's New in Trauma Care
- 11:30 am Helicopter Utilization in Suffolk County
- 12:00 pm Lunch
- 12:45 pm The Latest Science of Resuscitation: How to Increase Survival Rates
- 1:45 pm 50 Shades of Blue: Suffolk County Case Studies in Neonatal Resuscitation
- 2:45 pm Break
- 3:00 pm The 'Ins and Outs' of Mechanical Ventilation:
Current Trends in Optimizing Ventilation
- 4:00 pm CME Paperwork Completion

Faculty

Lincoln Cox, MD
Clinical Assistant Professor
EMS Medical Director
Stony Brook Medicine
Chief of Emergency Medicine,
Peconic Bay Medical Center

Adrienne Combs, BSN, RN
Regional Perinatal Coordinator
Department of Pediatrics
Stony Brook Medicine

David Fiorella, MD, PhD
Co-Director, Cerebrovascular Center
Professor of Radiology and Neurosurgery
Stony Brook Medicine

Therese Luckingham, NREMT-P
Flight Paramedic
Emergency Medical Services
Stony Brook Medicine

Jason Hoffman, NREMT-P
Flight Paramedic
Emergency Medical Services
Stony Brook Medicine

Jane E. McCormack, BSN, RN
Trauma Program Manager
Division of Trauma
Stony Brook Medicine

Colby Rowe, BS, NREMT-P, FP-C
Clinical Instructor of Emergency Medicine
Dept. of Emergency Medicine
Simulation Coordinator
School of Medicine
Stony Brook Medicine

Edward R. Stapleton, EMT-P
Associate Professor of Emergency Medicine
Director of Prehospital Education
Department of Emergency Medicine
Stony Brook Medicine

BIRTHDAYS



APRIL BIRTHDAYS

- ▶ 04/03Sean Sawyer
- ▶ 04/05Nora Klein
- ▶ 04/09Anthony Garcia
- ▶ 04/10Felix Rodriguez
- ▶ 04/14Christina Brosnahan
- ▶ 04/17Jessica Romano
- ▶ 04/24Shivannah Chiatar
- ▶ 04/25John Mileski
- ▶ 04/29Lyn Taormina

May you enjoy it,
from all of us here at
BSBRA

BAY SHORE- BRIGHTWATERS RESCUE AMBULANCE

911 Aletta Place. Bay Shore, NY 11706

"If any officer wants to add any information in the next edition of "Signal19"

Please email us at signal19@bsbra.org



-John & Julie Martinez, editors of Signal19 @ BSBRA